

## THE NORTHWEST SEAPORT ALLIANCE

### MANAGING MEMBERS

Briefing Item

Item No.: 5A.1

Date of Meeting: June 4, 2019

**DATE:** June 4<sup>th</sup>, 2019

**TO:** Managing Members

**FROM:** John Wolfe, CEO

**Sponsor:** Don Esterbrook, Deputy CEO

**Project Manager:** Dustin Stoker, COO

**SUBJECT:** Gateway Performance Update

#### **A. BRIEFING REQUESTED**

The staff briefing is intended to update the Managing Members on the latest operational performance of the international marine terminals in the gateway. No action is request of the Managing Members at this time.

#### **C. OVERVIEW**

The staff will update the Managing Members on the latest operational performance of the international marine terminals in the gateway. The highlights of the briefing are outlined below.

- Overview of gateway wide service delivery Key Performance Indicators (KPIs)
- Highlight key International Marine Terminal Operator (MTO) initiatives
- NWSA Service Delivery Initiatives

#### **D. ATTACHMENTS TO THIS REQUEST**

- Gateway Performance Update Power Point Presentation